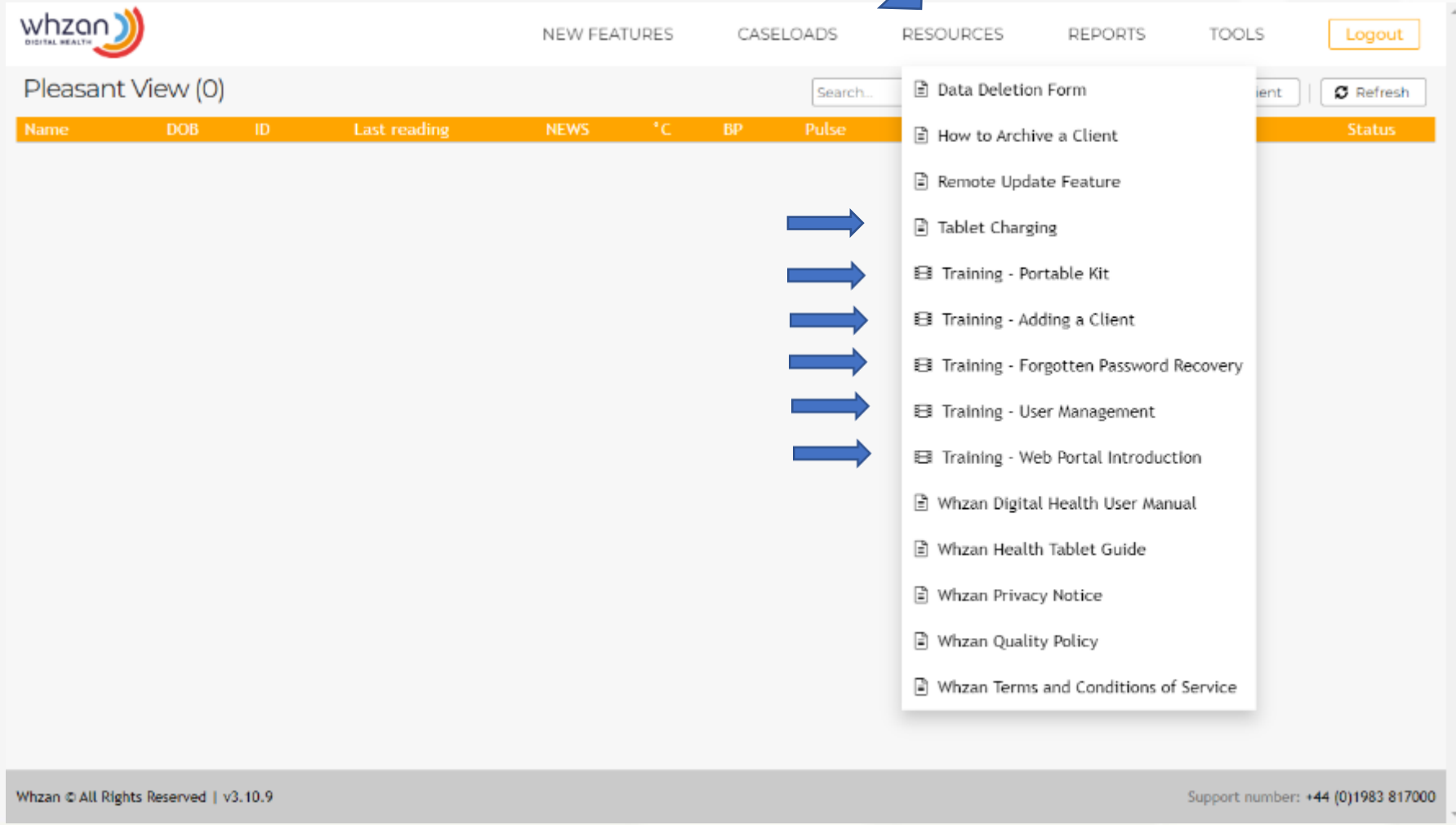




# Training Videos

Under the 'RESOURCES' tab :



The screenshot shows the Whzan web application interface. At the top, there is a navigation bar with the Whzan logo on the left and several menu items: NEW FEATURES, CASELOADS, RESOURCES, REPORTS, and TOOLS. A 'Logout' button is located on the right side of the navigation bar. Below the navigation bar, there is a search bar and a 'Refresh' button. The main content area displays a table with columns: Name, DOB, ID, Last reading, NEWS, °C, BP, and Pulse. The table is currently empty, with '(0)' items. A dropdown menu is open under the 'RESOURCES' tab, listing various documents and training materials. Blue arrows point to the 'Training' items in the dropdown menu.

Name	DOB	ID	Last reading	NEWS	°C	BP	Pulse
------	-----	----	--------------	------	----	----	-------

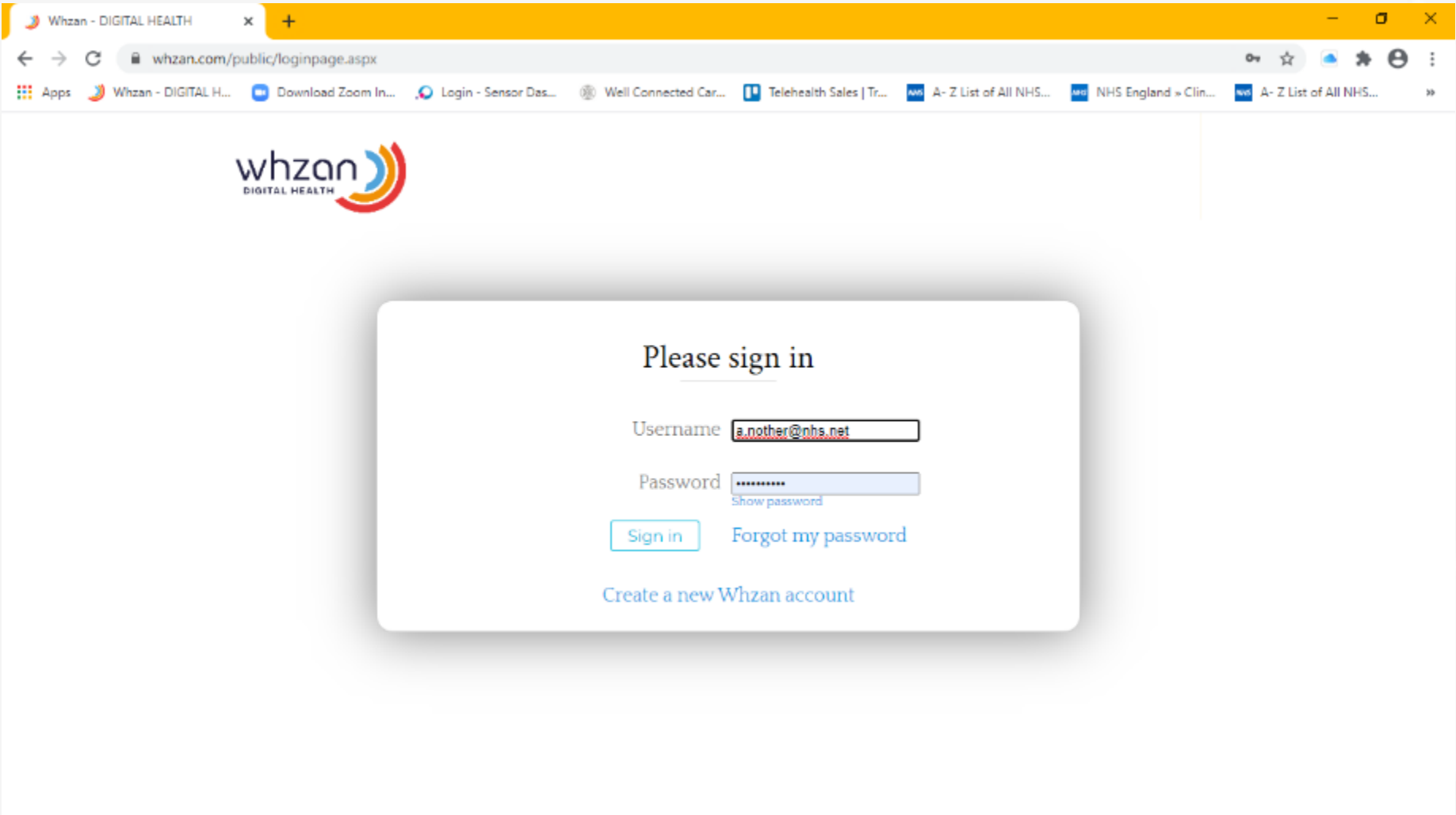
- Data Deletion Form
- How to Archive a Client
- Remote Update Feature
- Tablet Charging
- Training - Portable Kit
- Training - Adding a Client
- Training - Forgotten Password Recovery
- Training - User Management
- Training - Web Portal Introduction
- Whzan Digital Health User Manual
- Whzan Health Tablet Guide
- Whzan Privacy Notice
- Whzan Quality Policy
- Whzan Terms and Conditions of Service

## The Portal – Logging In

Open your WEB browser and type in  
<https://www.whzan.com>



# The Portal – Logging In

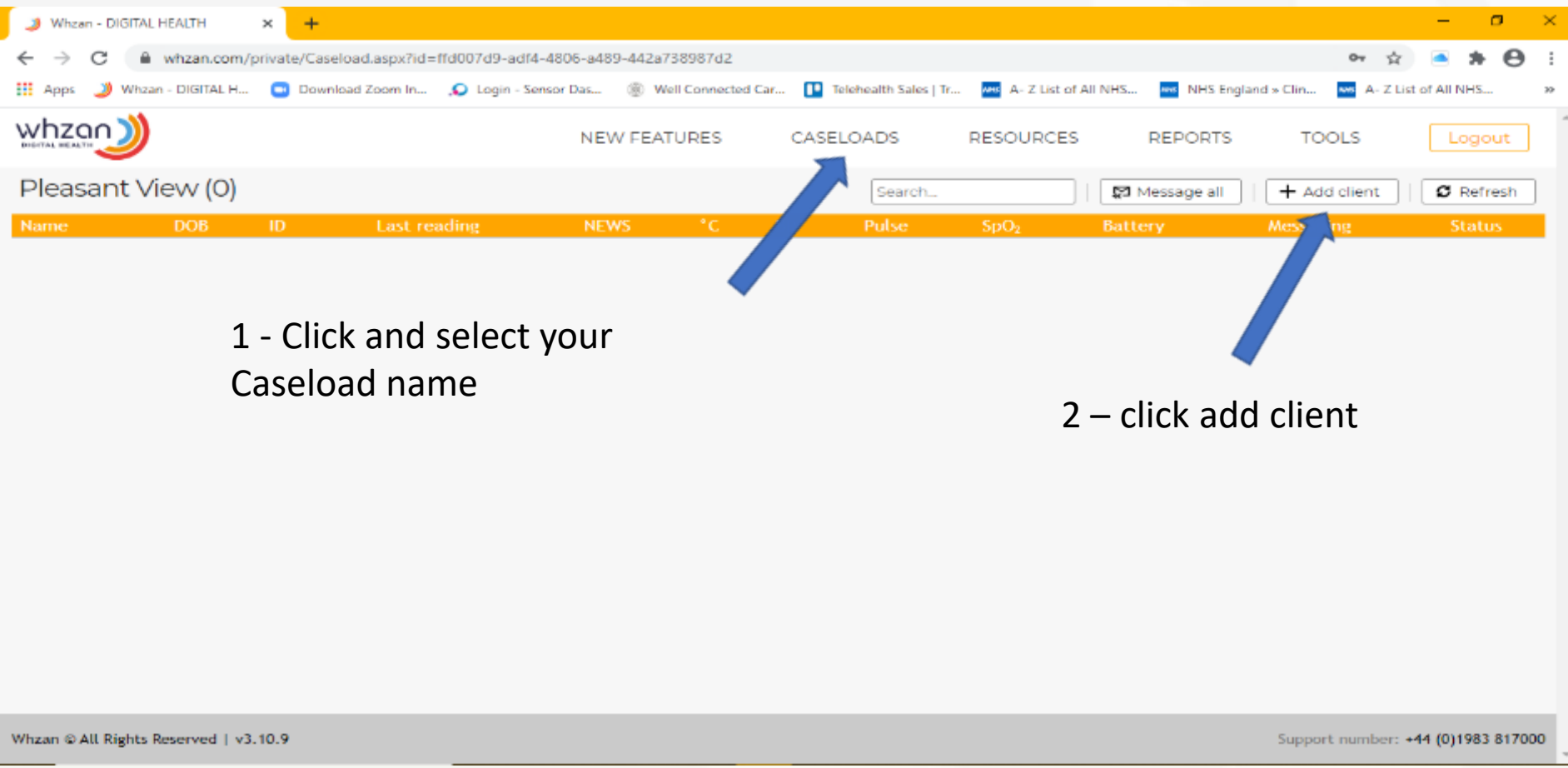


The screenshot shows a web browser window with the URL `whzan.com/public/loginpage.aspx`. The page features the Whzan logo at the top left. The main content is a white rounded rectangle with the heading "Please sign in". Below the heading are two input fields: "Username" with the value `a.nother@nhs.net` and "Password" with masked characters. A "Show password" link is visible below the password field. There are two buttons: "Sign in" and "Forgot my password". At the bottom of the form is a link "Create a new Whzan account".

# ADDING RESIDENTS

# The Portal – Adding a resident to the caseload

Please see the training video under  
RESOURCES



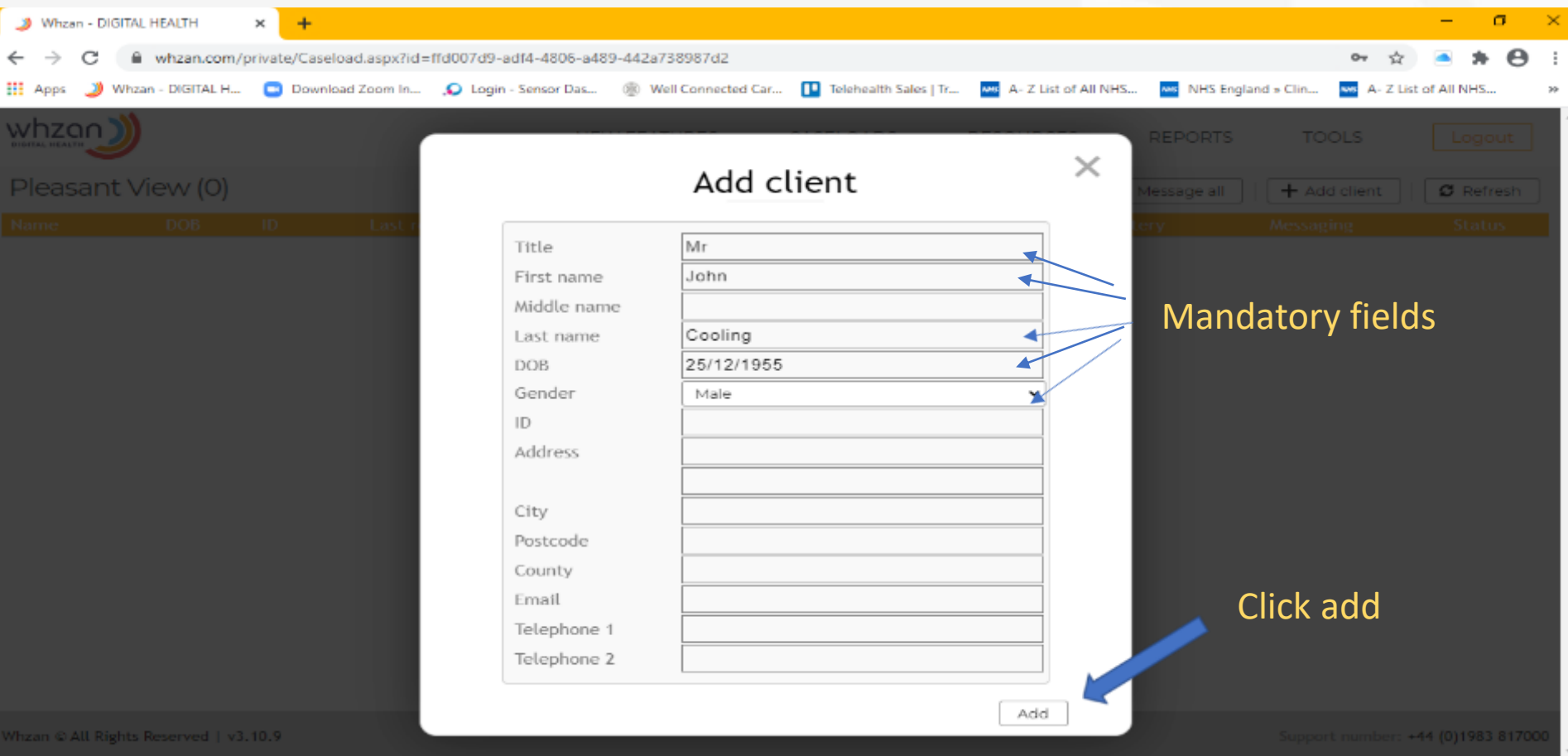
1 - Click and select your Caseload name

2 – click add client

Whzan © All Rights Reserved | v3.10.9 Support number: +44 (0)1983 817000

# The Portal – Adding a resident to the caseload

Please see the training video under  
**RESOURCES**



The screenshot shows a web browser window with the URL `whzan.com/private/Caseload.aspx?id=ffd007d9-adf4-4806-a489-442a738987d2`. The page displays a modal form titled "Add client" with a close button (X) in the top right corner. The form contains the following fields:

Title	Mr
First name	John
Middle name	
Last name	Cooling
DOB	25/12/1955
Gender	Male
ID	
Address	
City	
Postcode	
County	
Email	
Telephone 1	
Telephone 2	

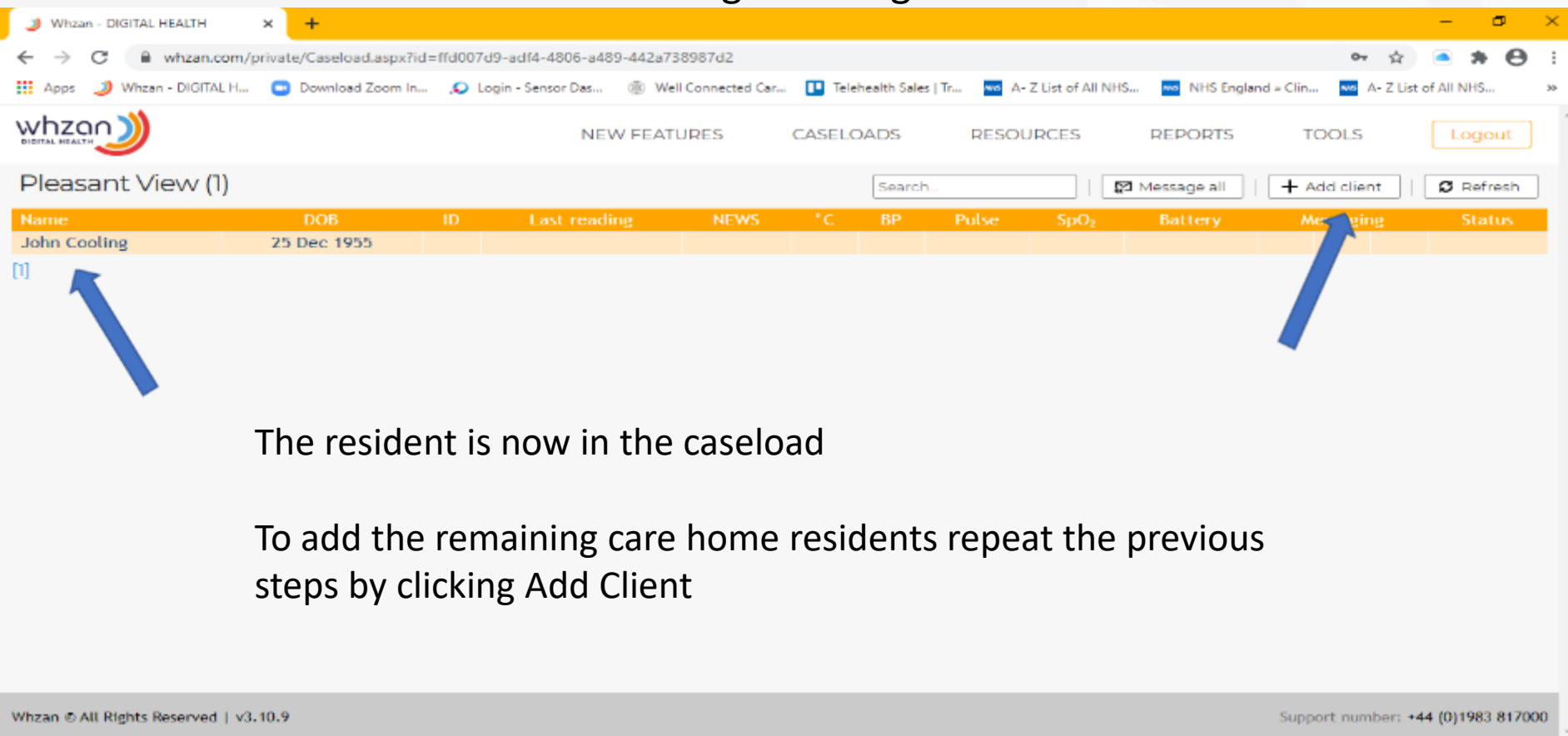
Annotations on the form:

- A yellow text label "Mandatory fields" with blue arrows pointing to the Title, First name, Last name, and DOB fields.
- A yellow text label "Click add" with a blue arrow pointing to the "Add" button at the bottom right of the form.

The background shows a dark sidebar with "Pleasant View (0)" and a table with columns "Name", "DOB", "ID", and "Last". The top navigation bar includes "REPORTS", "TOOLS", "Logout", "Message all", "+ Add client", and "Refresh".

## The Portal – Adding a resident to the caseload

Please see the training video under  
RESOURCES – Training – Adding a Client



The screenshot shows the Whzan portal interface. The top navigation bar includes 'NEW FEATURES', 'CASELOADS', 'RESOURCES', 'REPORTS', and 'TOOLS', along with a 'Logout' button. Below the navigation bar, there is a search bar and buttons for 'Message all', '+ Add client', and 'Refresh'. The main content area displays a table titled 'Pleasant View (1)'. The table has columns for Name, DOB, ID, Last reading, NEWS, °C, BP, Pulse, SpO<sub>2</sub>, Battery, Messaging, and Status. A single row is visible for 'John Cooling' with a DOB of '25 Dec 1955'. Two blue arrows point to the 'John Cooling' row and the '+ Add client' button.

Name	DOB	ID	Last reading	NEWS	°C	BP	Pulse	SpO <sub>2</sub>	Battery	Messaging	Status
John Cooling	25 Dec 1955										

The resident is now in the caseload

To add the remaining care home residents repeat the previous steps by clicking Add Client

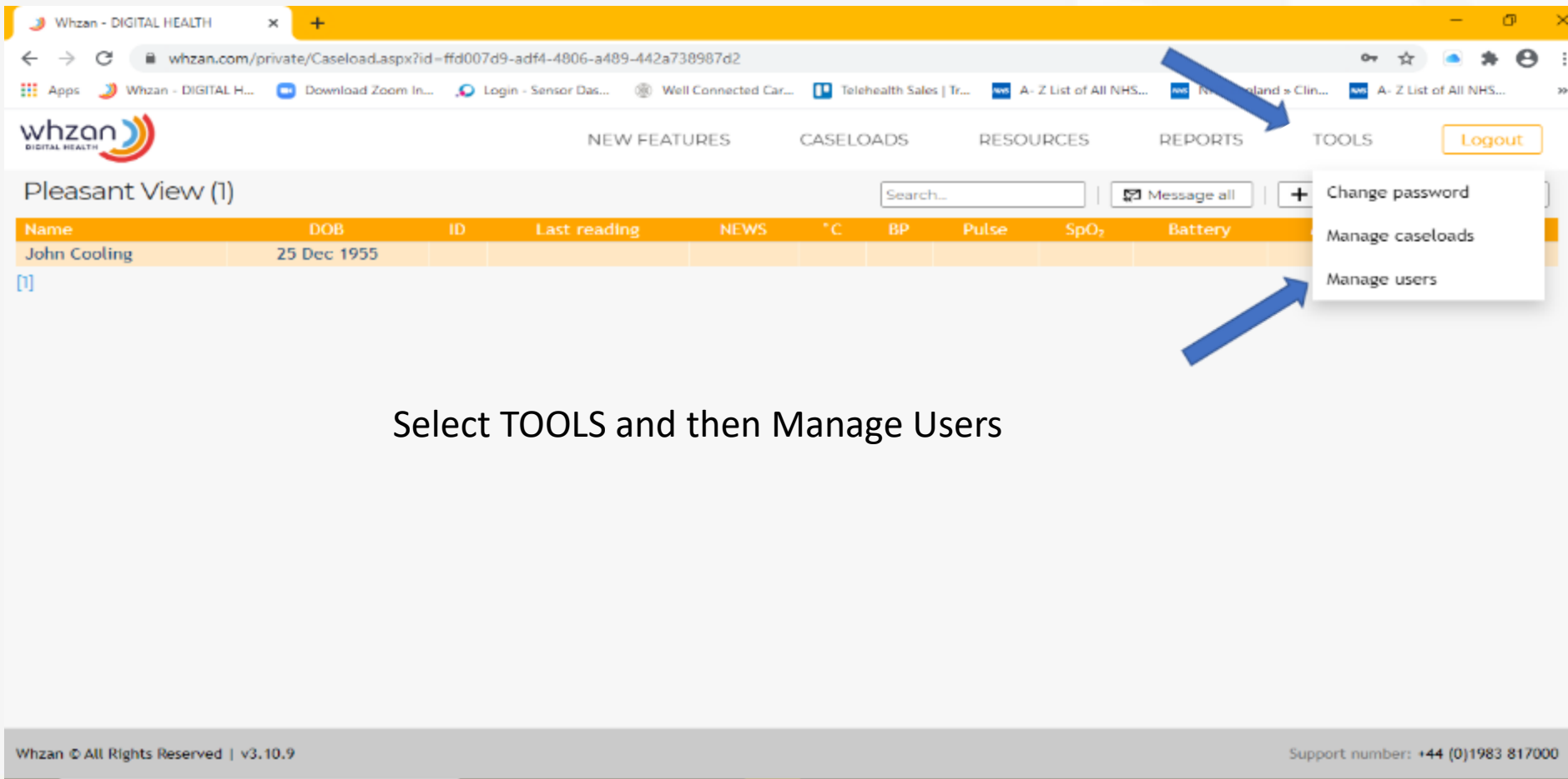
Whzan © All Rights Reserved | v3.10.9 Support number: +44 (0)1983 817000



# Adding a User (Staff Member)

## The Portal – Adding a User (Staff member)

Please see the training video under  
RESOURCES



The screenshot shows the Whzan portal interface. The navigation menu includes NEW FEATURES, CASELOADS, RESOURCES, REPORTS, and TOOLS. The TOOLS dropdown menu is open, showing options: Change password, Manage caseloads, and Manage users. A table titled 'Pleasant View (1)' is visible, with columns for Name, DOB, ID, Last reading, NEWS, °C, BP, Pulse, SpO<sub>2</sub>, and Battery. The table contains one row for John Cooling, DOB 25 Dec 1955. A search bar and a 'Message all' button are also present. Two blue arrows point to the 'TOOLS' menu item and the 'Manage users' option.

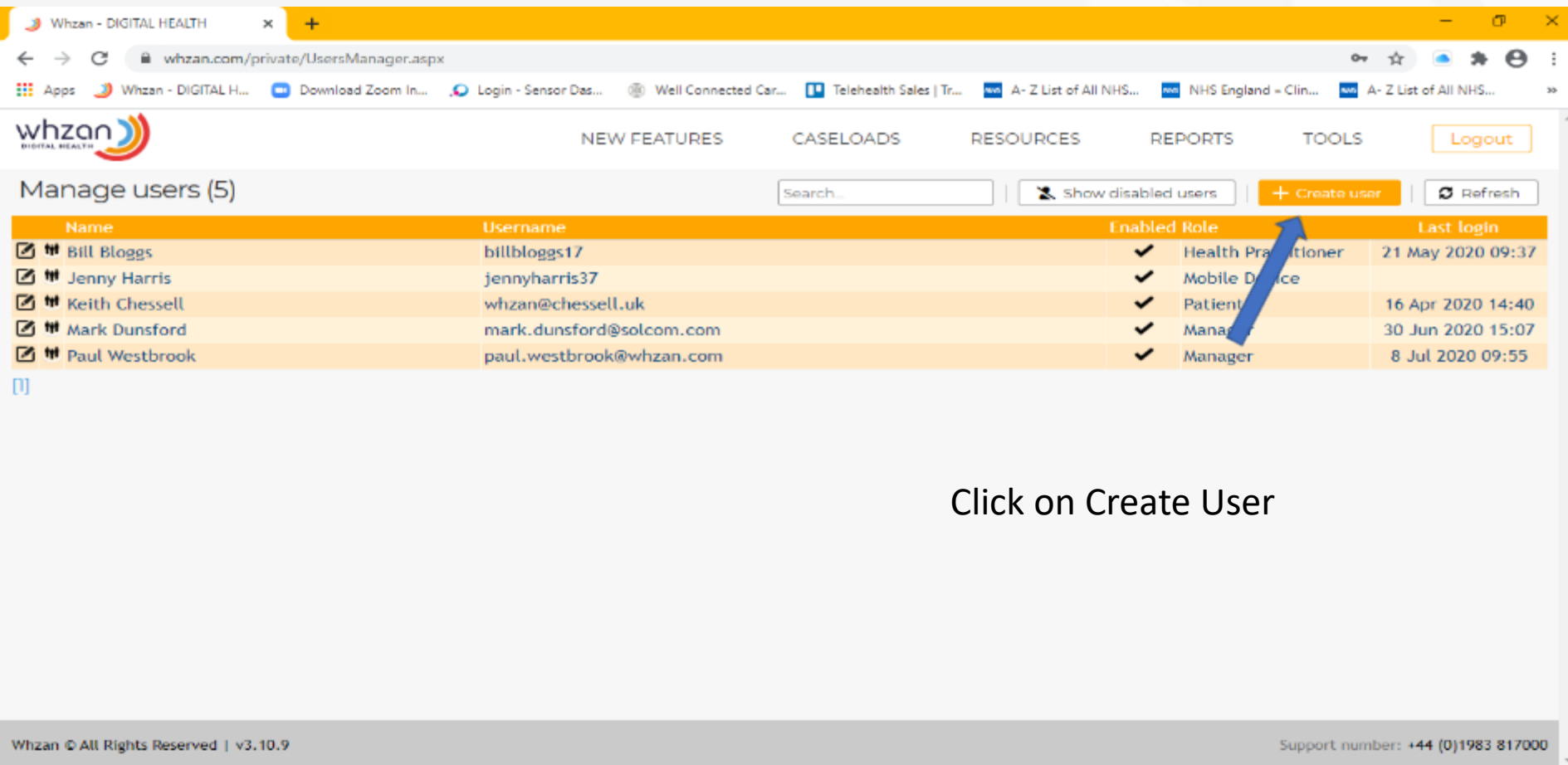
Whzan © All Rights Reserved | v3.10.9

Support number: +44 (0)1983 817000

Select TOOLS and then Manage Users

# The Portal – Adding a User (Staff member)

Please see the training video under  
RESOURCES



Manage users (5)

Search... | Show disabled users | **+ Create user** | Refresh

Name	Username	Enabled	Role	Last login
<input checked="" type="checkbox"/> Bill Bloggs	billbloggs17	✓	Health Practitioner	21 May 2020 09:37
<input checked="" type="checkbox"/> Jenny Harris	jennyharris37	✓	Mobile Device	
<input checked="" type="checkbox"/> Keith Chessell	whzan@chessell.uk	✓	Patient	16 Apr 2020 14:40
<input checked="" type="checkbox"/> Mark Dunsford	mark.dunsford@solcom.com	✓	Manager	30 Jun 2020 15:07
<input checked="" type="checkbox"/> Paul Westbrook	paul.westbrook@whzan.com	✓	Manager	8 Jul 2020 09:55

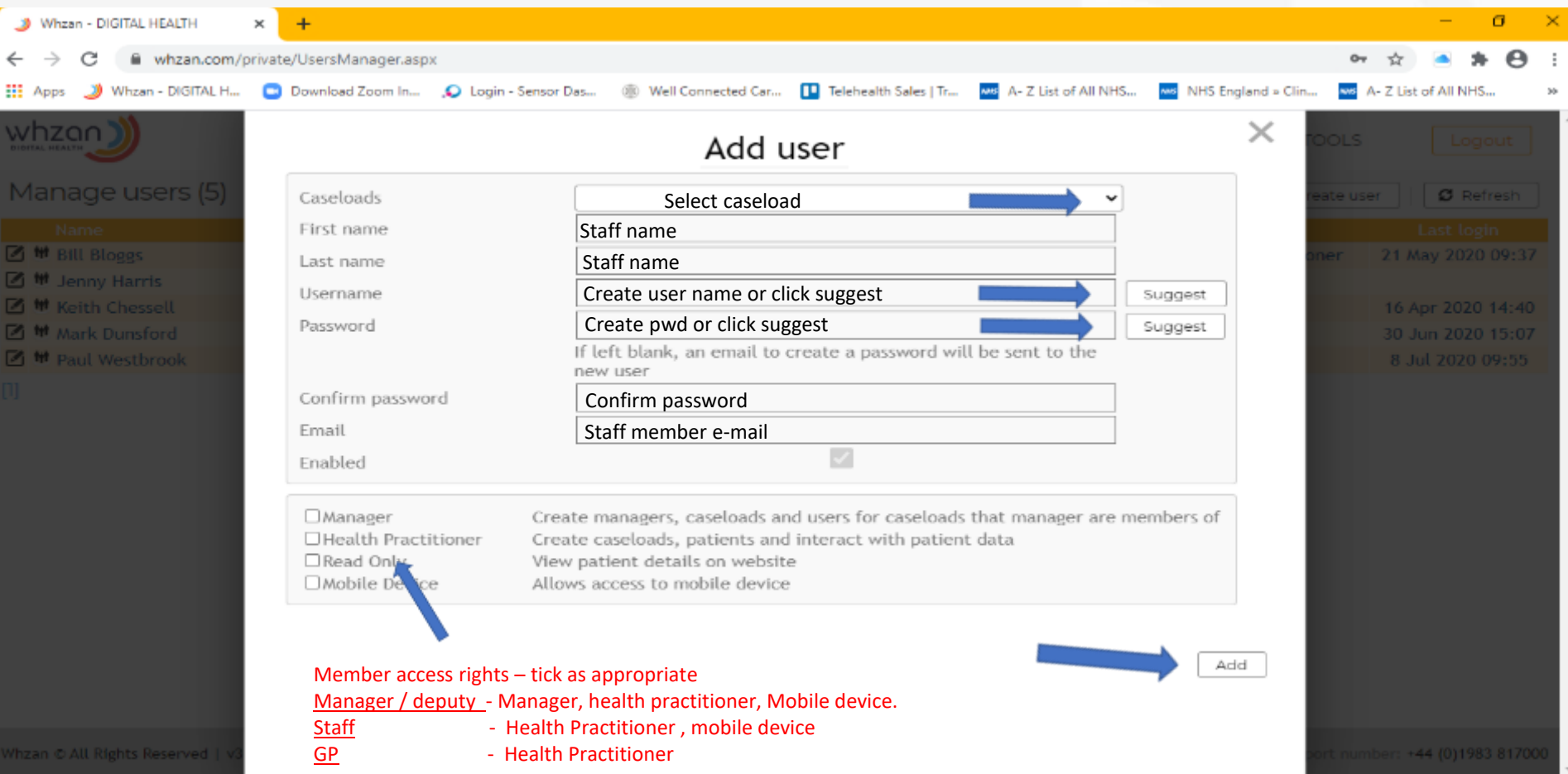
Whzan © All Rights Reserved | v3.10.9

Support number: +44 (0)1983 817000

Click on Create User

# The Portal – Adding a User (Staff member)

Please see the training video under  
RESOURCES



**Add user**

Caseloads: Select caseload

First name: Staff name

Last name: Staff name

Username: Create user name or click suggest

Password: Create pwd or click suggest

If left blank, an email to create a password will be sent to the new user

Confirm password: Confirm password

Email: Staff member e-mail

Enabled:

Manager Create managers, caseloads and users for caseloads that manager are members of  
 Health Practitioner Create caseloads, patients and interact with patient data  
 Read Only View patient details on website  
 Mobile Device Allows access to mobile device

Member access rights – tick as appropriate  
Manager / deputy - Manager, health practitioner, Mobile device.  
Staff - Health Practitioner , mobile device  
GP - Health Practitioner

## The Tablet – Taking Readings

Please see the training video under RESOURCES

Now that Users and Residents are set up on the Portal, readings can be taken using the BLUE BOX

## The Blue Box

The Blue box contains Bluetooth enabled :

- Temperature probe



- BP Monitor



- Pulse Oximeter



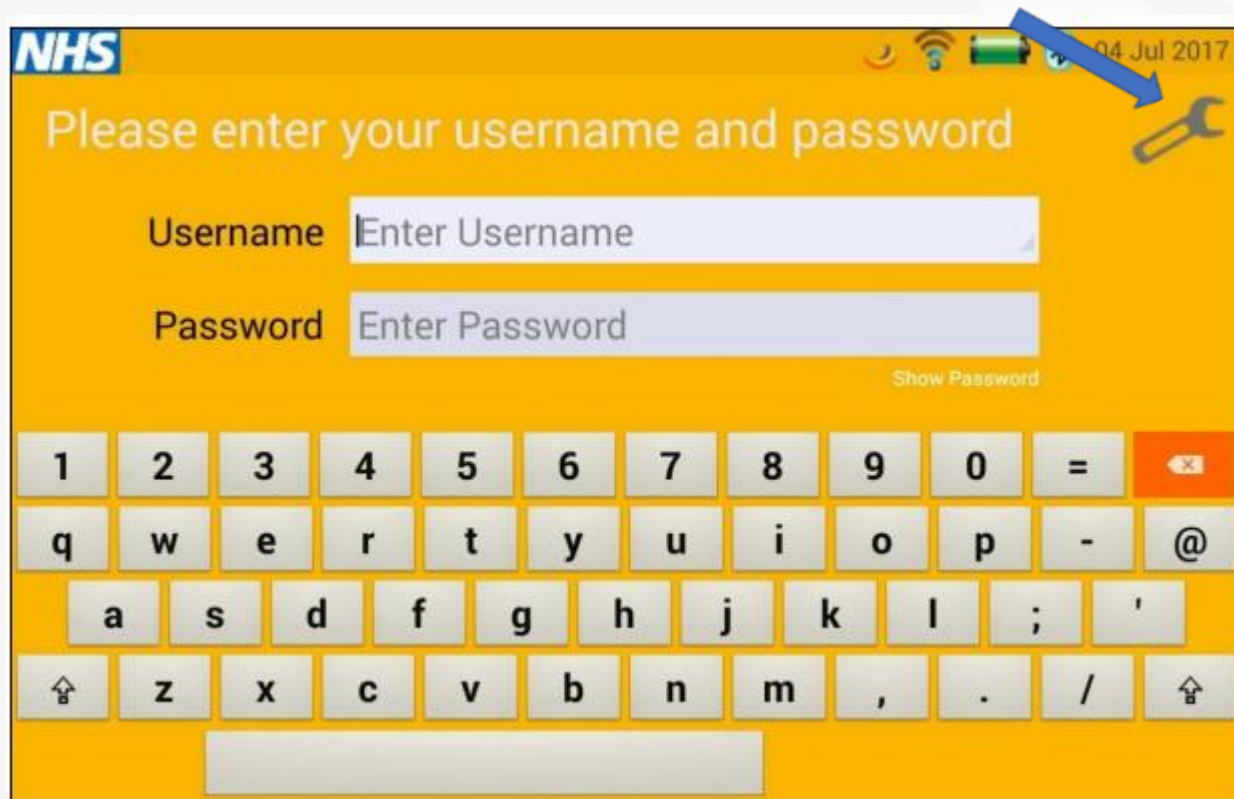
- Android Tablet



- Charging cable and plug

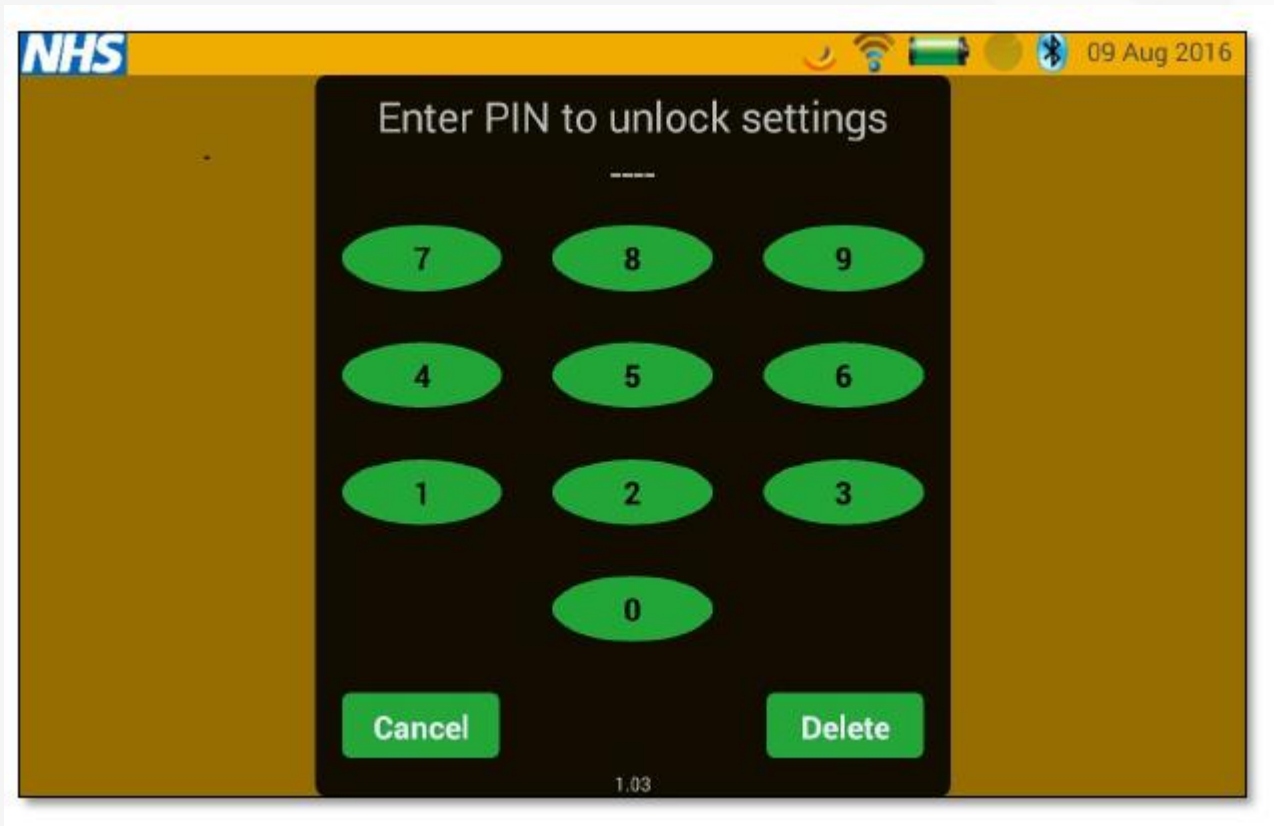
## The Tablet – connecting to the internet

To access the tablet settings, touch the spanner at the top right corner:



## The Tablet – connecting to the internet

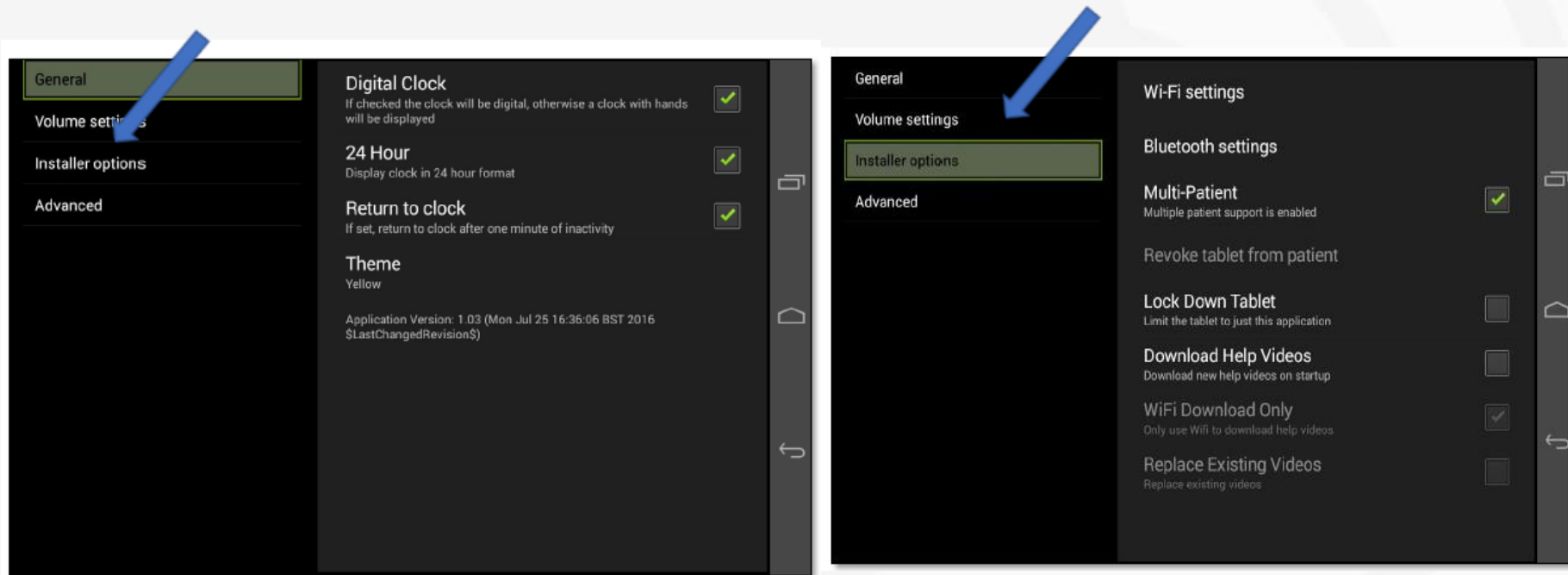
You will be asked to enter a PIN. The pin is **5428**





## The Tablet – connecting to the internet

You will then see the General settings. Touch 'Installer Options' to bring up Wi-Fi settings. From here you can connect to your homes Wi-Fi.

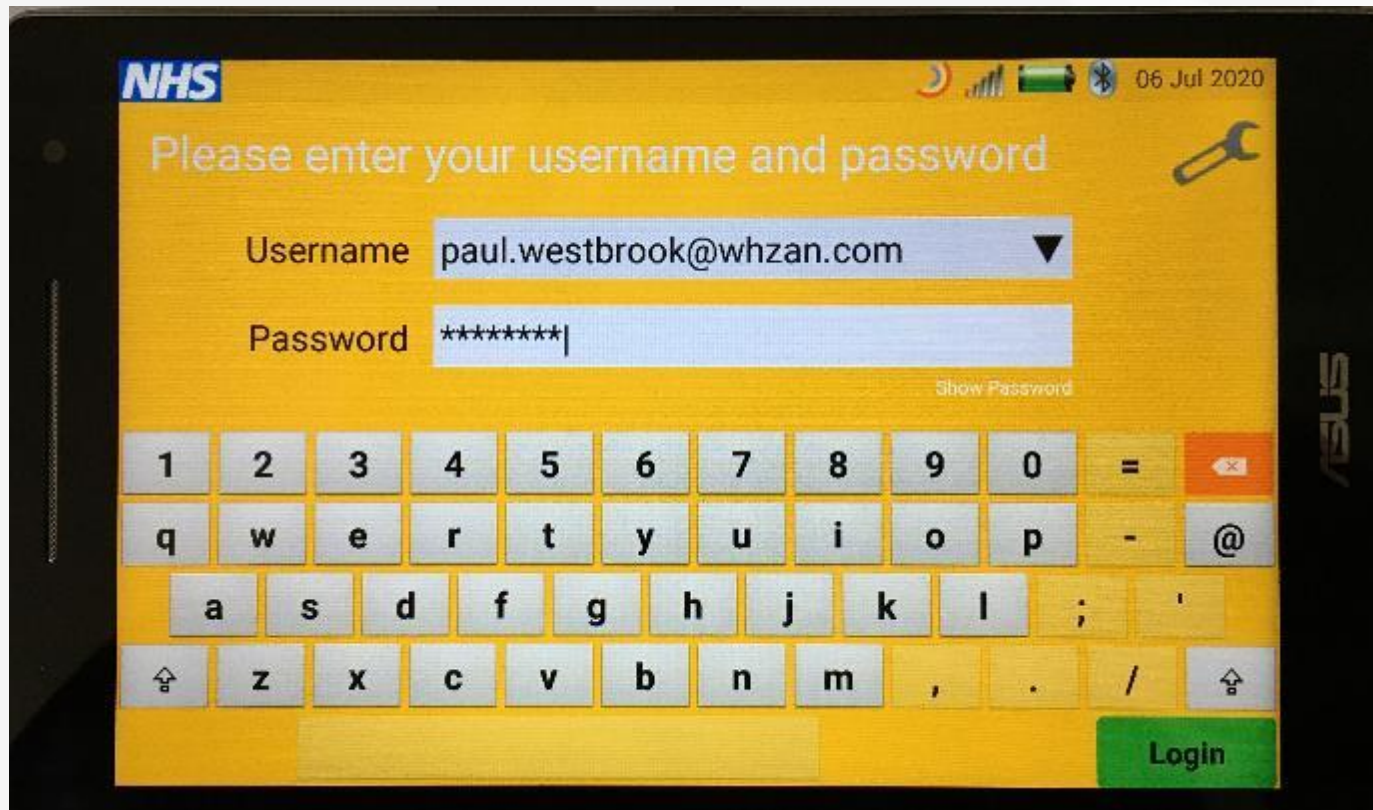


## Taking Measurements

- All instruments are Bluetooth enabled.
- To use the instruments, Follow the instructions on the video on the portal under '*RESOURCES*' – *Training, portable kit* or seek instruction from your GP / clinician.
- Once the reading has been taken, the instrument will automatically send the reading to the tablet and turn itself off.
- The reading will be spoken by the tablet in confirmation.
- The tablet will send the reading to the secure triage portal and plot the result on the relevant charts or tables.

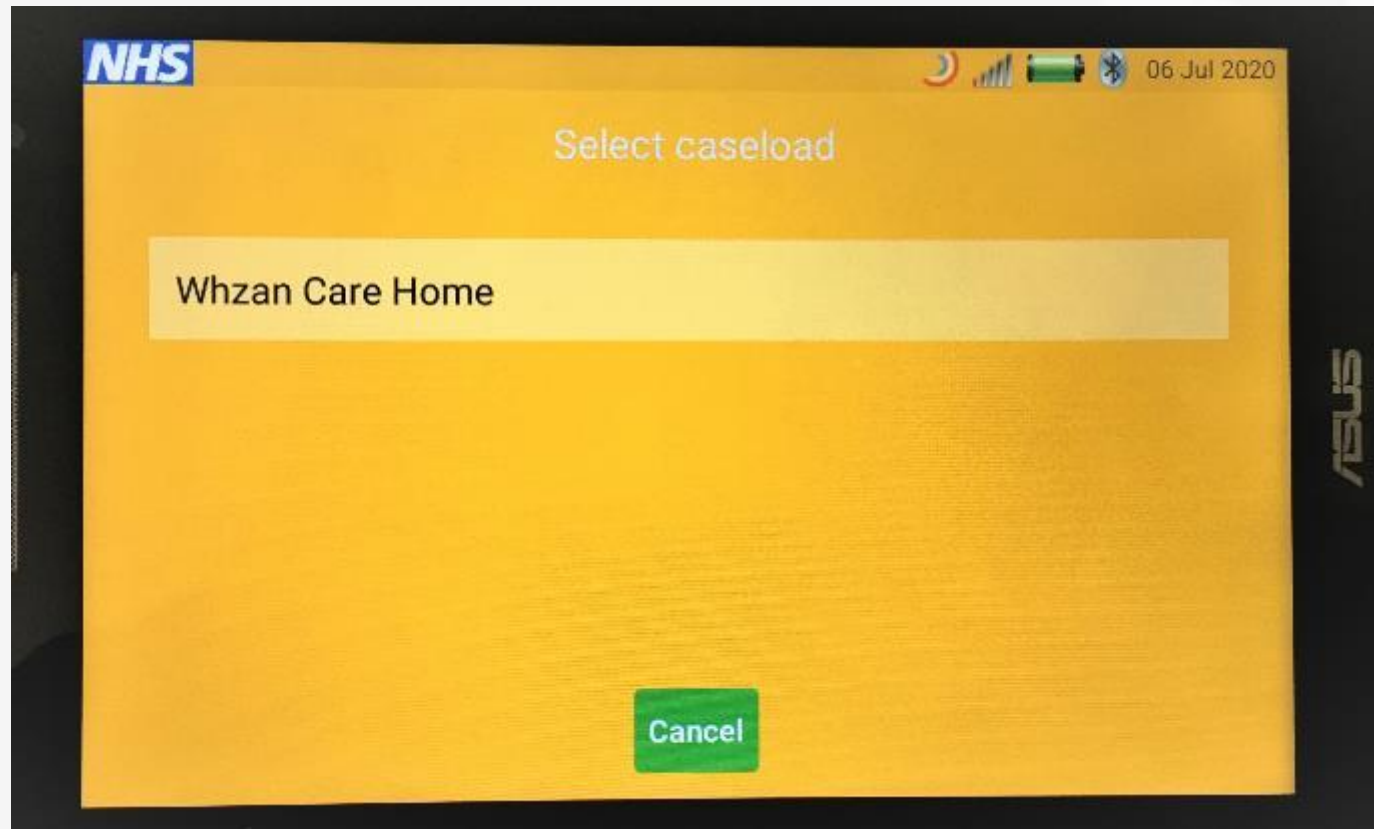
## Taking Measurements

The carer logs on to the tablet



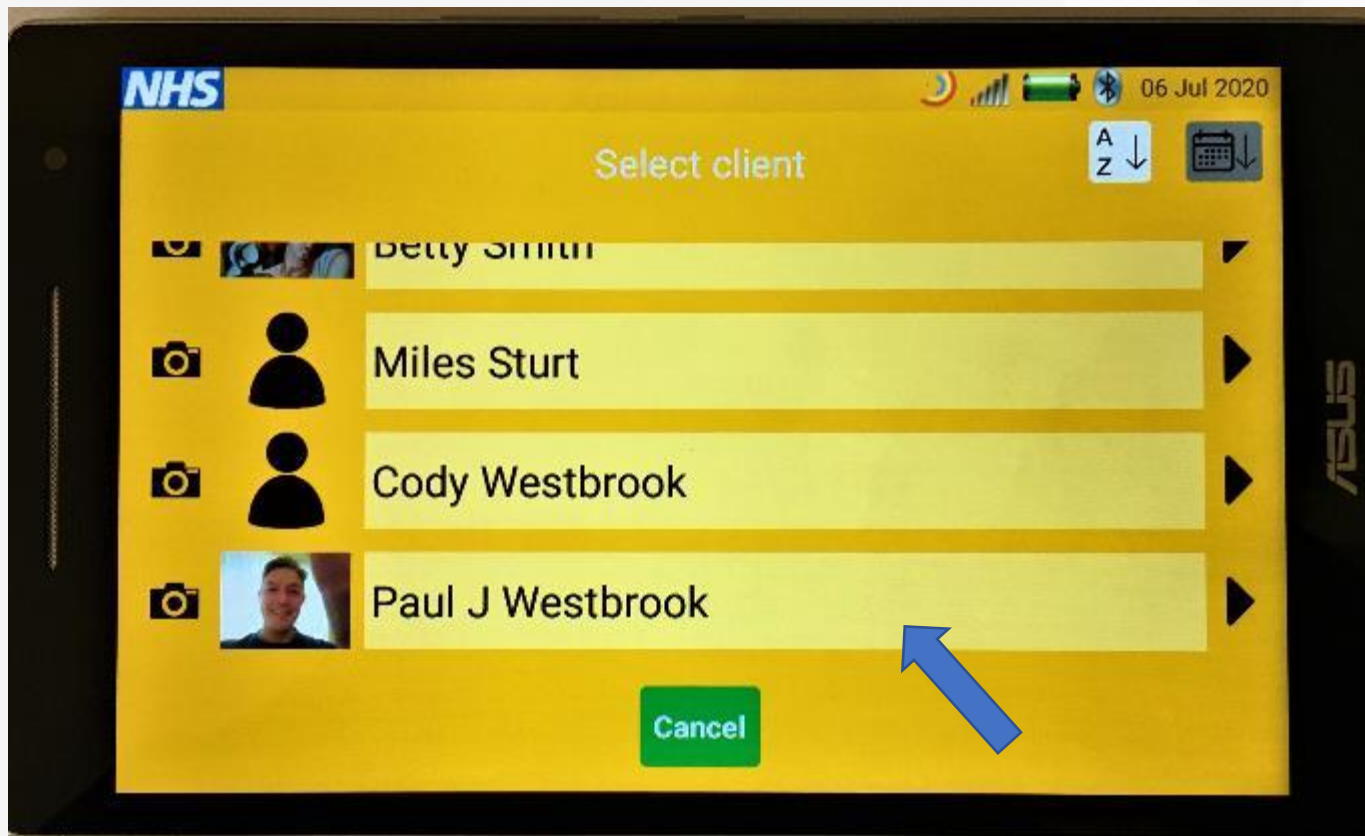
## Taking Measurements

Select the Caseload to see the list of residents



## Taking Measurements

The list of residents will appear, select the desired resident you wish to take the readings by tapping on their name.



## Taking Measurements

When on the resident profile, you can use the green arrows to review the readings already taken. Bluetooth readings are received automatically, you don't need to be on a specific page to receive them.

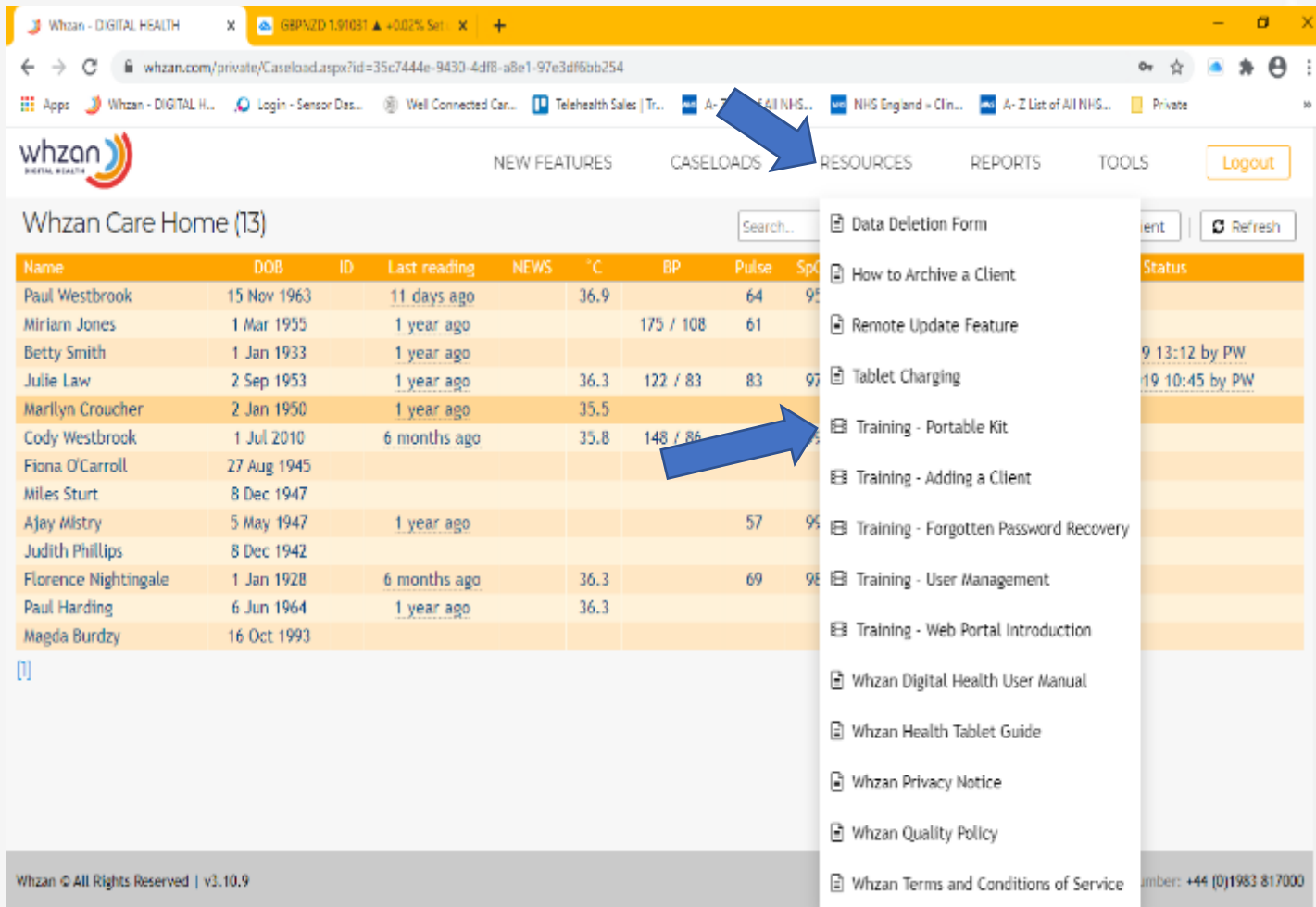


## Taking Measurements

This example is for the temperature, the latest reading is shown. You can see a history with the chart button and you can add a manual reading if you have not got a Bluetooth device.



# Taking Measurements Training Videos



The screenshot shows the Whzan web application interface. At the top, there is a navigation bar with the Whzan logo, a search bar, and several menu items: NEW FEATURES, CASELOADS, RESOURCES, REPORTS, TOOLS, and a Logout button. Below the navigation bar, the main content area displays a table titled "Whzan Care Home (13)". The table has columns for Name, DOB, ID, Last reading, NEWS, °C, BP, Pulse, and SpO2. A blue arrow points to the "RESOURCES" menu item in the navigation bar. Another blue arrow points to the "Training - Portable Kit" option in the dropdown menu that appears when "RESOURCES" is clicked. The dropdown menu also includes options like "Data Deletion Form", "How to Archive a Client", "Remote Update Feature", "Tablet Charging", "Training - Adding a Client", "Training - Forgotten Password Recovery", "Training - User Management", "Training - Web Portal Introduction", "Whzan Digital Health User Manual", "Whzan Health Tablet Guide", "Whzan Privacy Notice", "Whzan Quality Policy", and "Whzan Terms and Conditions of Service".

Name	DOB	ID	Last reading	NEWS	°C	BP	Pulse	SpO2
Paul Westbrook	15 Nov 1963		11 days ago		36.9		64	95
Miriam Jones	1 Mar 1955		1 year ago			175 / 108	61	
Betty Smith	1 Jan 1933		1 year ago					
Julie Law	2 Sep 1953		1 year ago		36.3	122 / 83	83	97
Marilyn Croucher	2 Jan 1950		1 year ago		35.5			
Cody Westbrook	1 Jul 2010		6 months ago		35.8	148 / 86		
Fiona O'Carroll	27 Aug 1945							
Miles Sturt	8 Dec 1947							
Ajay Mistry	5 May 1947		1 year ago				57	95
Judith Phillips	8 Dec 1942							
Florence Nightingale	1 Jan 1928		6 months ago		36.3		69	98
Paul Harding	6 Jun 1964		1 year ago		36.3			
Magda Burdzy	16 Oct 1993							



## Taking the NEWS2 score

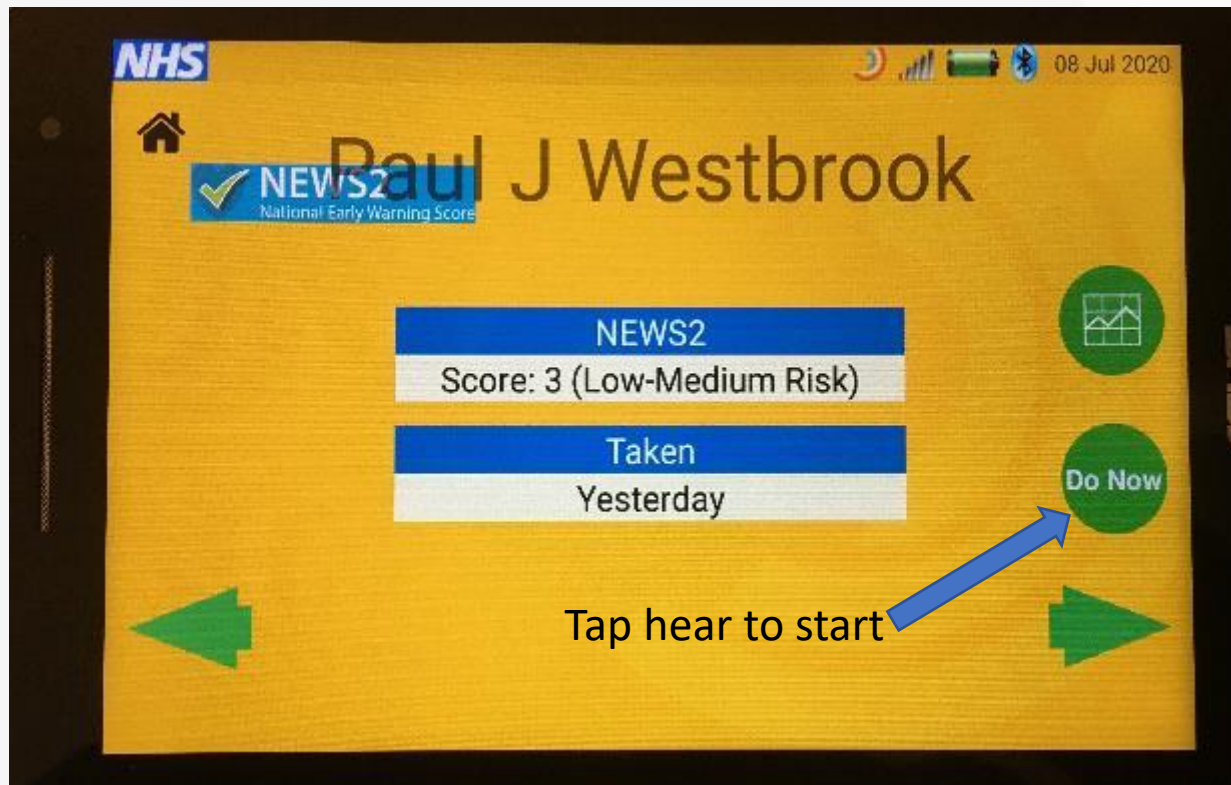
The **NEWS2** assessment is a key indicator for deterioration that all NHS staff understand when given the 'score'. This includes 999, GPs, 111 and community services.

See the next slides for the NEWS2 assessment on the tablet.

## NEWS2 Assessment

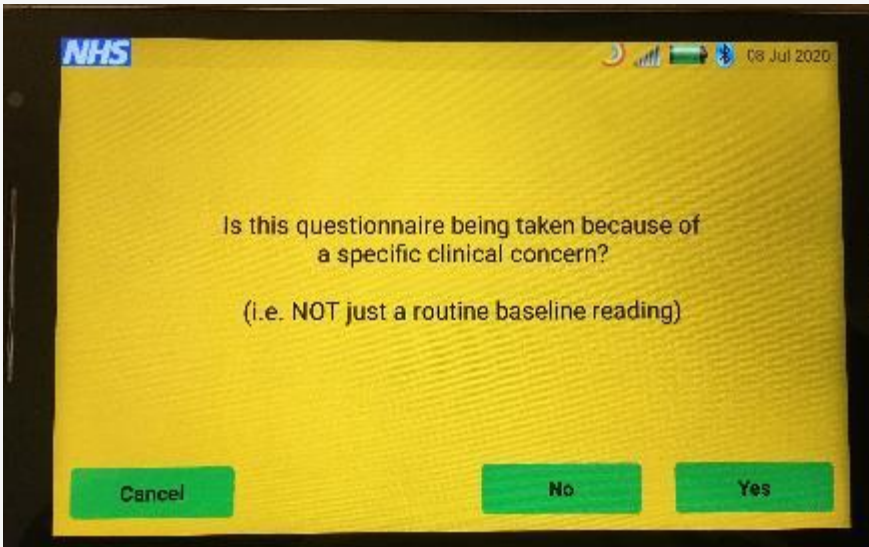
Once logged into the tablet and the residents' profile, arrow across until you see the page for the NEWS2 assessment.

**NOTE** – The Temperature, Pulse Oximeter and BP readings must be completed within 30 minutes prior to performing the NEWS2 assessment.



# NEWS2 Assessment

Answer the questions to move through the assessment

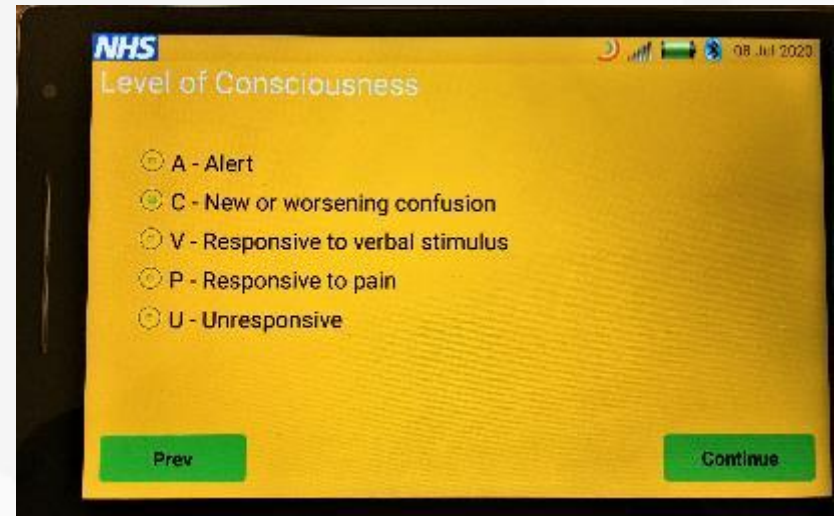
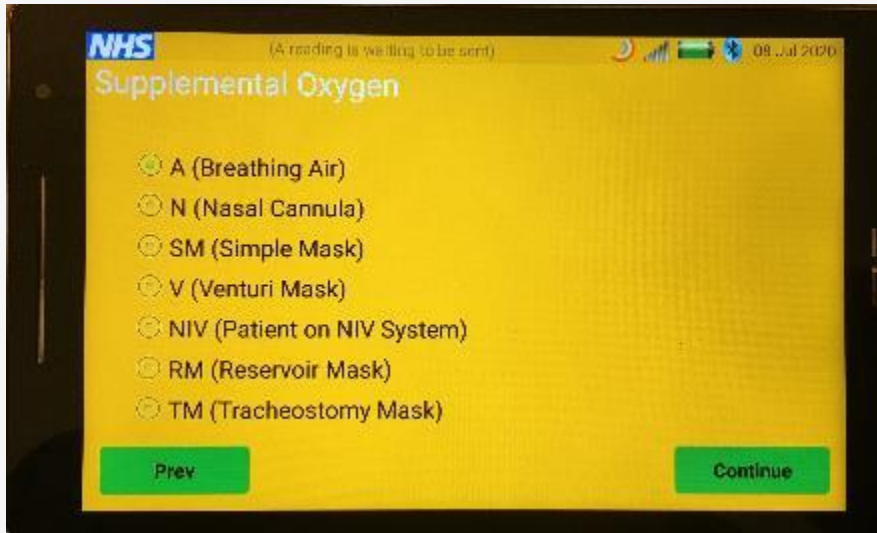


To count the breaths of the resident, watch their chest rising and falling and check the timer on the top right of the screen



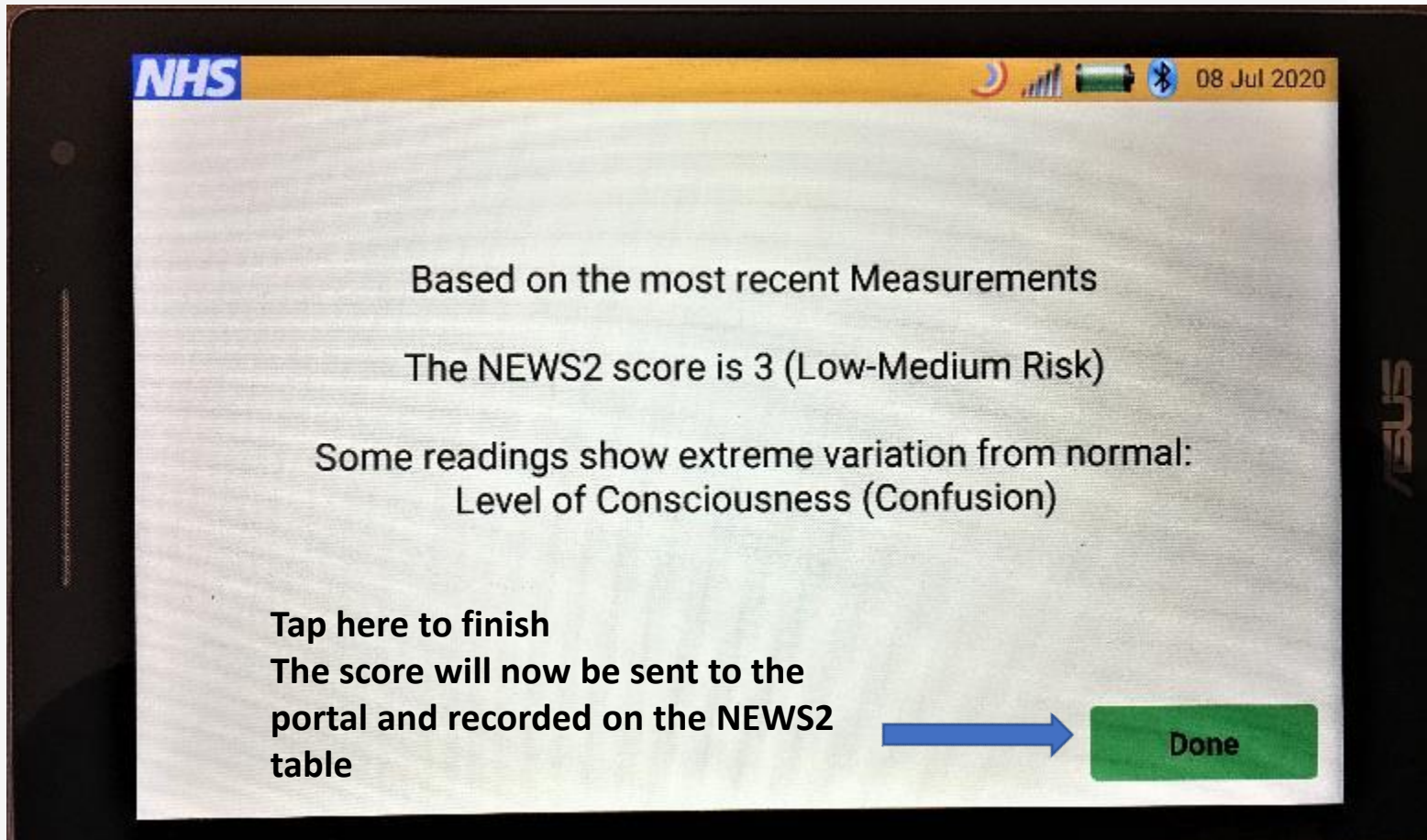
# NEWS2 Assessment

Answer the questions to move through the assessment



## NEWS2 Assessment

The NEWS2 score is seen below



# NEWS2 Assessment

To view the **NEWS2** score on the portal, go into the residents profile, click on 'Assessments' – **NEWS2 Chart**

**whzan** DIGITAL HEALTH

NEW FEATURES CASELOADS RESOURCES REPORTS TOOLS [Logout](#)

[+ Add](#) [← Previous](#) [→ Next](#) [Download](#) [Refresh](#)

**NEWS key**  
0 1 2 3

**FULL NAME** Mr Paul J. Westbrook  
**DATE OF BIRTH** 15 November 1963  
**DATE OF ADMISSION**

YEAR	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2020	2020	2020	2020	2020	2020	2020	2020	2020	2020	2020	YEAR
DATE	24/04	25/04	26/04	02/05	05/06	05/06	01/07	07/08	08/10	15/10	24/10	20/11	04/12	10/12	10/12	07/01	12/02	25/02	11/03	11/03	18/06	07/07	08/07	08/07	08/07	DATE	
TIME	09:18	11:07	12:05	16:20	11:22	11:29	13:54	10:36	14:19	13:10	14:16	12:58	09:48	11:22	11:25	11:11	15:38	11:07	13:09	14:46	10:53	14:24	16:05	16:31	16:31	TIME	
CLINICAL	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	No	No	No	No	CLINICAL	

**NEWS TOTAL** 7 0 2 7 6 8 0 5 7 8 5 8 5 4 9 5 5 5 0 3 9 3 3 0 **TOTAL**

**A+B** Respirations Breaths/min

≥25	21-24	18-20	15-17	12-14	9-11	≤8	3	2	1	3	≥25	21-24	18-20	15-17	12-14	9-11	≤8								
23	22	23	30	40	20	21	22	25	21	26	21	28	21	21	21	20	20	21	17	19	16	12	17	19	16

**A+B** SpO<sub>2</sub> Scale 1 Oxygen saturation (%)

≥96	94-95	92-93	≤91	1	2	3	1	2	3	≥96	94-95	92-93	≤91												
97	98	97	97	97	98	96	98	97	98	98	97	97	89	97	97	97	99	98	98	99	98	98	97	97	97

**SpO<sub>2</sub> Scale 2†** Oxygen saturation (%)

≥97 on O <sub>2</sub>	95-96 on O <sub>2</sub>	93-94 on O <sub>2</sub>	≥93 on air	88-92	86-87	84-85	≤83%	3	2	1	3	2	1	3	2	1	3

† ONLY use Scale 2 under the direction of a qualified clinician

Mr Paul J. Westbrook  
Whzan HQ

← WHZAN CARE HOME

- OVERVIEW
- READINGS
- CHARTS
- WEEKLY ASSESSMENTS
- ECG CHART
- HEAD INJURY
- MULTIFACTORIAL FALLS RISK
- MUST (ALT)
- NEWS CHART
- NEWS2 CHART**
- NUTRITION
- MESSAGES
- DOCUMENTS
- LOCATION
- PHOTOS
- SETTINGS

## How to add more Measurements and Assessments to a residents' profile

Whzan has developed many assessments and tools which you can simply add to your residents profile on the tablet to assist in the care you give.

See the next slides on how to do it.

# How to add more Measurements and Assessments to a residents' profile

Once you have selected and are in the resident profile, Select SETTINGS (1) then MEASUREMENTS (2)

NEW FEATURES CASELOADS RESOURCES REPORTS TOOLS Logout

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Whzan HQ

← WHZAN CARE HOME  
OVERVIEW  
READINGS  
CHARTS  
WEEKLY  
ASSESSMENTS  
MESSAGES  
DOCUMENTS  
LOCATION  
PHOTOS  
SETTINGS  
ALARM LIMITS  
ALARM RECIPIENTS  
EXTERNAL WEBSITES  
MEASUREMENTS  
REMINDERS  
ACTIVITY MONITOR  
IoT ALERTS

Measurements (6) Save changes

Enabled	Type	Description	Subtype	Order
<input checked="" type="checkbox"/>	Covid-19 Symptom Observations	Questionnaire		^ v
<input checked="" type="checkbox"/>	Temperature	Reading		^ v
<input checked="" type="checkbox"/>	Blood Pressure	Reading		^ v
<input checked="" type="checkbox"/>	Blood Oxygen	Reading		^ v
<input checked="" type="checkbox"/>	NEWS2	Questionnaire	SpO2 Scale 1	^ v
<input checked="" type="checkbox"/>	Respiration	Reading		^ v
<input type="checkbox"/>	Multifactorial Falls Risk Assessment	Questionnaire		
<input type="checkbox"/>	Urea Strip	Reading	Medi-Test Combi-8	
<input type="checkbox"/>	Head Injury Observation	Questionnaire		
<input type="checkbox"/>	Photos	Photo		
<input type="checkbox"/>	Nutrition	Questionnaire		
<input type="checkbox"/>	MUST	Questionnaire		
<input type="checkbox"/>	Pain	Questionnaire		
<input type="checkbox"/>	COPD	Questionnaire		
<input type="checkbox"/>	Heart Health	Questionnaire		
<input type="checkbox"/>	Blood Glucose	Reading		
<input type="checkbox"/>	Change in condition/behaviour	Questionnaire		
<input type="checkbox"/>	Dynamic Appraisal of Situational Aggression	Questionnaire		
<input type="checkbox"/>	ECG	Reading		
<input type="checkbox"/>	Falls Recording	Questionnaire		
<input type="checkbox"/>	Hydration	Questionnaire		
<input type="checkbox"/>	Is My Resident Unwell	Questionnaire		
<input type="checkbox"/>	Lactate	Reading		
<input type="checkbox"/>	Mid-Upper Arm Circumference	Reading		
<input type="checkbox"/>	MUST (Alt)	Questionnaire		

1 Click on SETTINGS in the left navigation menu.

2 Click on MEASUREMENTS in the left navigation menu.

3 Click on the desired measurements/assessments in the table.

4 Click 'Save Changes' button.



## How to set up ALERTS to indicate a baseline reading has been breached (potential deterioration)

Alerts can be set up on any measurement or assessment to notify the Care Home Manager, care staff, or clinician that a baseline reading has been breached.

This could be an indication of early illness.

See the next slides on how to set them up.

# How to set up ALERTS

Once you have selected and are in the resident profile,  
Select SETTINGS then ALARM LIMITS

**whzan** DIGITAL HEALTH

NEW FEATURES CASELOADS RESOURCES REPORTS TOOLS [Logout](#)

**Overview**  
Record and view your data here

[Jump to client's notes](#) Charts show readings for the last 30 days

**Mr Paul J. Westbrook**  
Whzan HQ

← WHZAN CARE HOME

- OVERVIEW
- READINGS
- CHARTS
- WEEKLY
- ASSESSMENTS
- MESSAGES
- DOCUMENTS
- LOCATION
- PHOTOS
- SETTINGS**
  - ALARM LIMITS
  - ALARM RECIPIENTS
  - EXTERNAL WEBSITES
  - MEASUREMENTS
  - REMINDERS
  - ACTIVITY MONITOR
  - IoT ALERTS

**Blood glucose**  
1.4 mmol/l  
6 months ago [Add](#)

**NEWS2**  
0  
4 days ago [Add](#)

**Pulse**  
67 bpm  
4 days ago [Add](#)

**Respiration**  
16 breaths/min  
4 days ago [Add](#)

**NEWS**  
9  
1 year ago

Date	Blood glucose (mmol/l)	NEWS2	Pulse (bpm)	Respiration (breaths/min)
Jun 14	~1.4	~0	~67	~16
Jun 19	~1.4	~0	~67	~16
Jun 24	~1.4	~0	~67	~16
Jun 29	~1.4	~0	~67	~16
Jul 4	~1.4	~0	~67	~16
Jul 9	~1.4	~0	~67	~16
Jul 14	~1.4	~0	~67	~16

# How to set up ALERTS

Select the required measurement, or assessment to receive an alert and 'Save Changes'

Alarms (29)

Save changes

Enabled	Type	Very low	Low	High	Very high	Email
<input checked="" type="checkbox"/>	Blood Oxygen	<input type="text" value="96"/>	<input type="text" value="97"/>			<input type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Diastolic)	<input type="text" value="40"/>	<input type="text" value="60"/>	<input type="text" value="90"/>	<input type="text" value="100"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Systolic)	<input type="text" value="80"/>	<input type="text" value="90"/>	<input type="text" value="140"/>	<input type="text" value="160"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Colour Strip (Blood)			<input type="text" value="1"/>		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Head Injury Score				<input type="text" value="6"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Multifactorial Falls Risk				<input type="text" value="1"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	No photo taken					<input type="checkbox"/>
<input checked="" type="checkbox"/>	NEWS2 Score			<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Pulse	<input type="text" value="40"/>	<input type="text" value="50"/>	<input type="text" value="90"/>	<input type="text" value="100"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (COPD) Score			<input type="text" value="1"/>		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (Heart Health) Score			<input type="text" value="3"/>		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Respiration	<input type="text" value="10"/>	<input type="text" value="12"/>	<input type="text" value="19"/>	<input type="text" value="21"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Temperature	<input type="text" value="34.9"/>	<input type="text" value="35.2"/>	<input type="text" value="37"/>	<input type="text" value="37.8"/>	<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Bilirubin)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Erythrocytes)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Glucose)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Ketones)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Leukocytes)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Nitrite)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (pH)		<input type="text" value="6"/>	<input type="text" value="8.5"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Protein)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Specific Gravity)			<input type="text" value="1.01"/>		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Urobilinogen)			<input type="text" value="1"/>		<input type="checkbox"/>
<input type="checkbox"/>	MUST Score			<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="checkbox"/>
<input type="checkbox"/>	Possible Covid-19				<input type="text" value="1"/>	<input type="checkbox"/>

# How to set up ALERTS

Your patient GP can select variations to the residents' baseline. Once the alert limits are set, click **'Save Changes'**

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Alarms (29) [Save changes](#)

Enabled	Type	Very low	Low	High	Very high	Email
<input checked="" type="checkbox"/>	Blood Oxygen	96	97			<input type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Diastolic)	40	60	90	100	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Systolic)	100	90	140	160	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Colour Strip (Blood)			1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Head Injury Score				6	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Multifactorial Falls Risk				1	<input type="checkbox"/>
<input checked="" type="checkbox"/>	New photo taken					<input type="checkbox"/>
<input checked="" type="checkbox"/>	NEWS2 Score			5	7	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Pulse	40	50	90	100	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (COPD) Score			1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (Heart Health) Score			3		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Respiration	10	12	19	21	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Temperature	34.9	35.2	37	37.8	<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Bilirubin)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Erythrocytes)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Glucose)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Ketones)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Leukocytes)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Nitrite)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (pH)		6	8.5		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Protein)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Specific Gravity)			1.01		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Urobilinogen)			1		<input type="checkbox"/>
<input type="checkbox"/>	MUST Score			1	2	<input type="checkbox"/>
<input type="checkbox"/>	Possible Covid-19				1	<input type="checkbox"/>

# How to set up e-mail address ALERTS



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Alarm recipients (0) + Add email address

Email address	Opted out	Send email
---------------	-----------	------------

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WHZAN CARE HOME

- OVERVIEW
- READINGS
- CHARTS
- WEEKLY
- ASSESSMENTS
- MESSAGES
- DOCUMENTS
- LOCATION
- PHOTOS
- SETTINGS
  - ALARM LIMITS
  - ALARM RECIPIENTS**
  - EXTERNAL WEBSITES
  - MEASUREMENTS
  - REMINDERS
  - ACTIVITY MONITOR
  - IoT ALERTS

1. Under 'SETTINGS' select 'ALARM RECIPIENTS'

2. Click on 'Add email address'

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# How to set up e-mail address ALERTS



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NEW FEATURES CASELOADS RESOURCES REPORTS TOOLS Logout

Alarm recipients (0) + Add email address

Email address	Opted out	Send email
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  - MEASUREMENTS
  - REMINDERS
  - ACTIVITY MONITOR
  - IoT ALERTS

Add email address

Address

Add

Add the email address and click 'Add'

Note – you can add multiple email addresses.

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# How to set up e-mail address ALERTS

Go back to the ALARM LIMITS screen (1) and select the readings for email alerts (2) and (3) 'Save changes'

The screenshot shows the 'Alarms (29)' configuration page. On the left, a navigation menu has 'ALARM LIMITS' highlighted with a blue arrow labeled '1'. The main table lists various health metrics with columns for 'Enabled', 'Type', 'Very low', 'Low', 'High', 'Very high', and 'Email'. A blue arrow labeled '2' points to the 'Email' checkbox for 'NEW52 Score'. Another blue arrow labeled '3' points to the 'Save changes' button in the top right corner.

Enabled	Type	Very low	Low	High	Very high	Email
<input checked="" type="checkbox"/>	Blood Oxygen	96	97			<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Diastolic)	40	60	90	100	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Blood Pressure (Systolic)	80	90	140	160	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Colour Strip (Blood)			1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Head Injury Score				6	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Multifactorial Falls Risk				1	<input type="checkbox"/>
<input checked="" type="checkbox"/>	New photo taken					<input type="checkbox"/>
<input checked="" type="checkbox"/>	NEW52 Score			5	7	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Pulse	40	50	90	100	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (COPD) Score			1		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Questionnaire (Heart Health) Score			3		<input type="checkbox"/>
<input checked="" type="checkbox"/>	Respiration	10	12	19	21	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Temperature	34.9	35.2	37	37.8	<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Bilirubin)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Erythrocytes)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Glucose)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Ketones)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Leukocytes)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Nitrite)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (pH)		6	8.5		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Protein)			1		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Specific Gravity)			1.01		<input type="checkbox"/>
<input type="checkbox"/>	Colour Strip (Urobilinogen)			1		<input type="checkbox"/>
<input type="checkbox"/>	MUST Score			1	2	<input type="checkbox"/>
<input type="checkbox"/>	Possible Covid-19				1	<input type="checkbox"/>

# How to Archive a resident record



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Whzan HQ

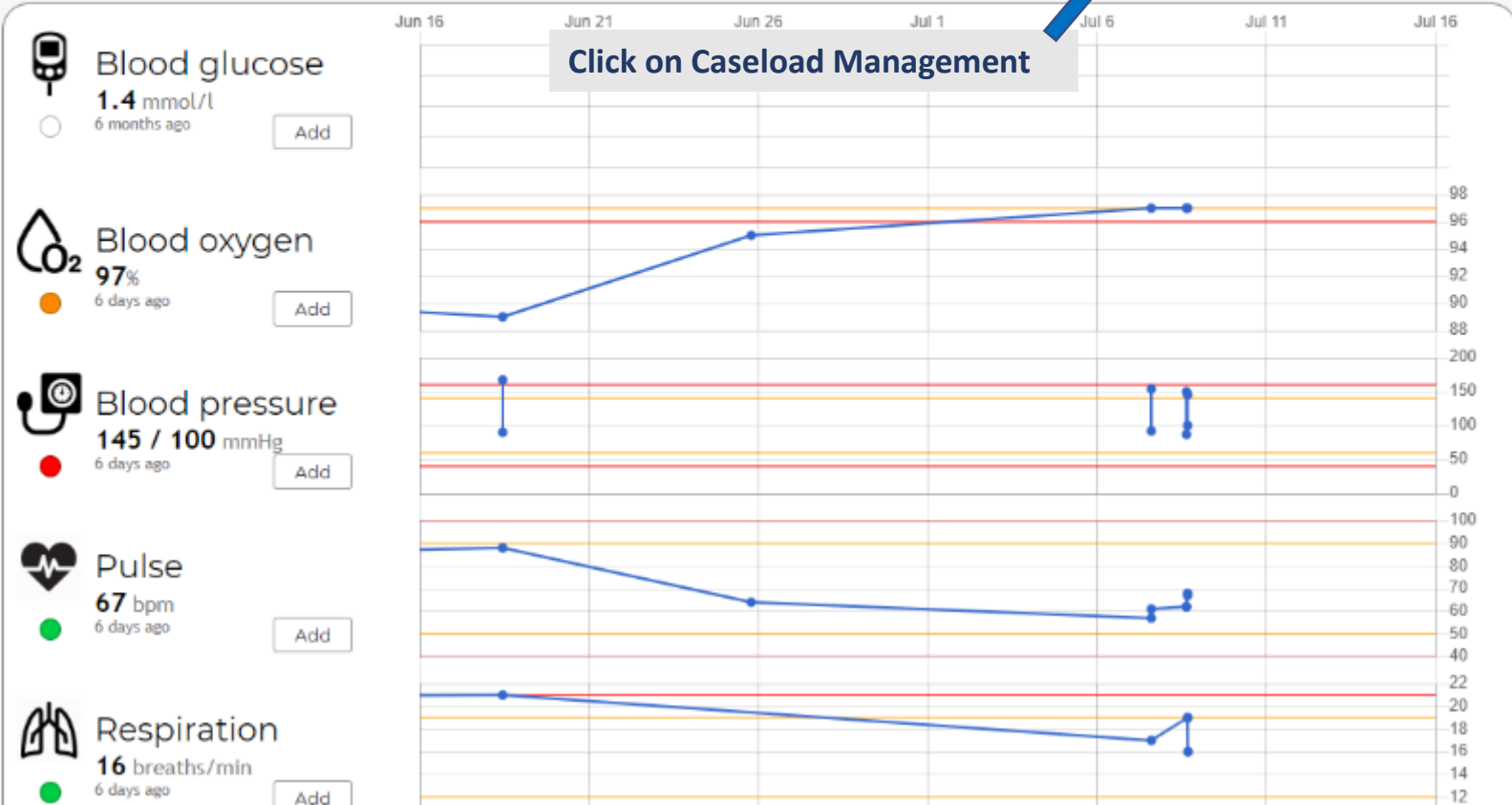
## Overview

Record and view your data here

[Jump to client's notes](#)

[Edit client](#)[Clone client](#)[Caseload membership](#)[Enable portal use](#)

Charts show readings for the last 30 days





# Tips and Hints

- Ensure the Thermometer cap has clicked into place otherwise the instrument will show an error message and not operate.
- Take BP readings in a quiet environment as the device monitoring the pulse will pick up background noise, deflate the cuff and start the test again.
- The Pulse Oximeter may give a false reading if the resident is wearing nail varnish, or if the residents' hands and fingers are cold.
- When the kit is not in use, keep the tablet charged. Connect the long cable from the side of the case to the 3 pin power supply.

# Thank you

Please do refer to the training videos under  
**RESOURCES** on the portal

For any support issues please call  
**01983 817000**